

Whitelist a Crypto Wallet

sara li - 2025-04-27 - Asset Account Management

Before initiating any transfer instructions within the portal, please ensure that the crypto wallet addresses are whitelisted. The process for whitelisting crypto wallets usually takes 1-2 business days. First Digital impose a minimum 24-hour cooling off period before any wallet is whitelisted.

1. Navigate to the **"Whitelist"** tab at the bottom of the left panel.

The screenshot shows the 'Core Custody' overview page. On the left sidebar, the 'Whitelist' tab is highlighted with a green box. The main area displays a 'Total Portfolio Value' of \$896,582.98 USD, with a breakdown into Cash (\$895,274.70 USD), Crypto (\$1,308.28 USD), and Stock (\$0.00 USD). Below this, there is a 'Your Accounts' section with a table listing various assets and their market values.

ASSET & ACCOUNT NO.	AMOUNT	MARKET VALUE
United States Dollar USD 100000079433	\$ 881,392.00 USD	\$ 881,392.00 USD
Australian Dollar AUD 1000000331345	\$ 20,800.00 AUD	\$ 13,585.52 USD
Polygon MATIC Polygon Mainnet 101000033042 ...FC7	1,963.73430471 MATIC	\$ 1,308.28 USD
Singapore Dollar SGD 100000483559	SS 400.00 SGD	\$ 29718 USD
USD ERC20 1010000248282	0.00 USD ERC20	\$ 0.00 USD

2. Choose **"Crypto Wallet,"** then click on the **"+ Add Wallet"** icon.

The screenshot shows the 'Whitelist' page. At the top, the 'Crypto Wallets' tab is selected and highlighted with a green box. Below the tabs, there is a message: 'To ensure safety, only whitelisted accounts can be used during asset transfer. Verification of added accounts typically takes 1-2 business days.' A '+ Add Wallet' button is highlighted with a green box. Below this, there is a table listing existing wallets.

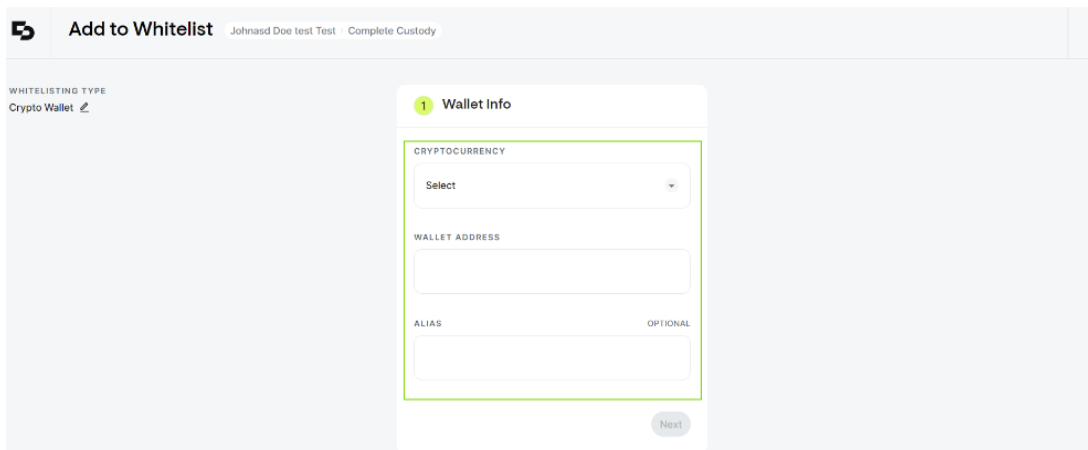
CRYPTOCURRENCY	NETWORK	WALLET ADDRESS	ALIAS	DESTINATION TAG	STATUS
ETH	Ethereum Goerli	0x test			Pending
ETH	Ethereum Goerli	0xdf			Pending
BTC	Bitcoin Mainnet	1312...123123			Pending
BTC	Bitcoin Mainnet	3FZb...1kZc5	Test		Approved
USDT_TR	Tron Mainnet	T0*6C...b9a02B	test		Approved
ETH on Goerli	Ethereum Goerli	0*6C...b9a02B			Approved
ETH	Ethereum Goerli	98765432	Test		Approved

3. Select **"Crypto Wallet"** and click the **"Next"** button to proceed.



4. In the Wallet Info screen:

- Cryptocurrency: Select the cryptocurrency you want to whitelist
- Wallet Address: Enter your wallet address
- Alias: Optionally, you may give the wallet address an Alias.



5. Click "**Next**" to proceed.

6. Review the wallet information you provided in the previous step and review the disclaimer. Click "**Submit**" to proceed.

The screenshot shows a web interface for adding a wallet to a whitelist. The page title is "Add to Whitelist" with a breadcrumb trail: "Johnasd Doe test Test > Complete Custody". On the left, under "WHITELISTING TYPE", "Crypto Wallet" is selected. The main form is divided into two steps: "1 Wallet Info" and "2 Review".

1 Wallet Info

WALLET INFO	
Cryptocurrency	USDT USDT_ERC20
Network	Viction
Wallet Address	test
Alias	test

2 Review

Please review the entered information.

Submit

Once the whitelisted wallet is verified, it will appear in the dropdowns when creating an instruction within the portal.

Note

*If the status is canceled or pending for **more than 2 business days**, please contact us at **cs@1stdigital.com**.*

*We are always looking to improve our service offering. **If the cryptocurrency you are looking for does not show in our drop down list, please contact cs@1stdigital.com.***