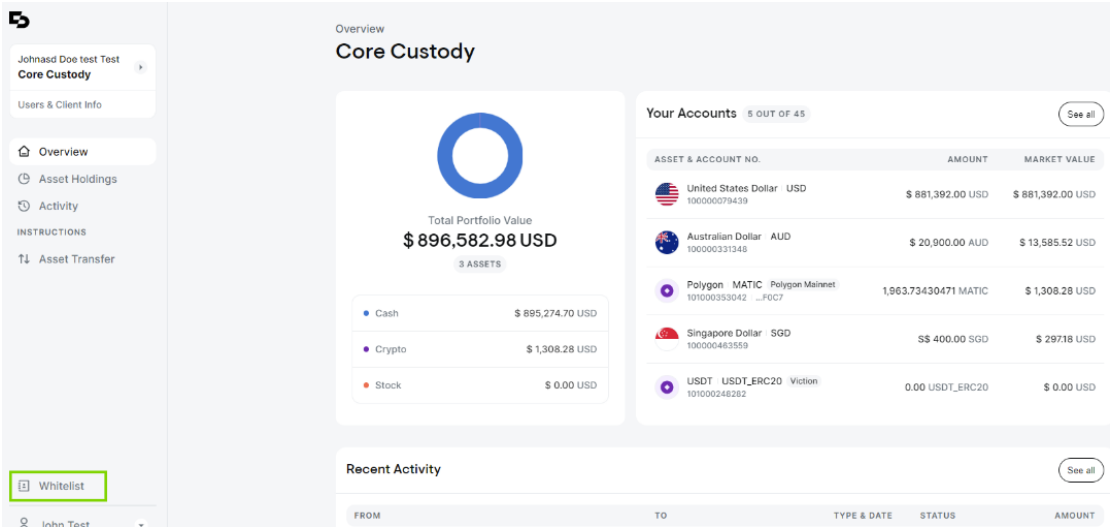
Whitelist a Crypto Wallet

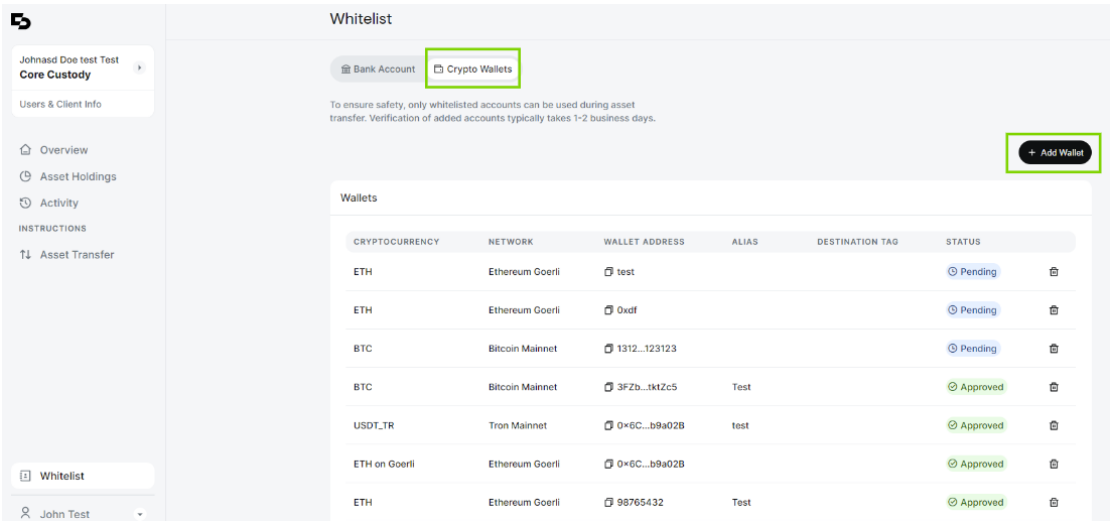
sara li - 2026-11-18 - Asset Account Management

Before initiating any transfer instructions within the portal, please ensure that the crypto wallet addresses are whitelisted. The process for whitelisting crypto wallets usually takes 1-2 business days. First Digital impose a minimum 24-hour cooling off period before any wallet is whitelisted.

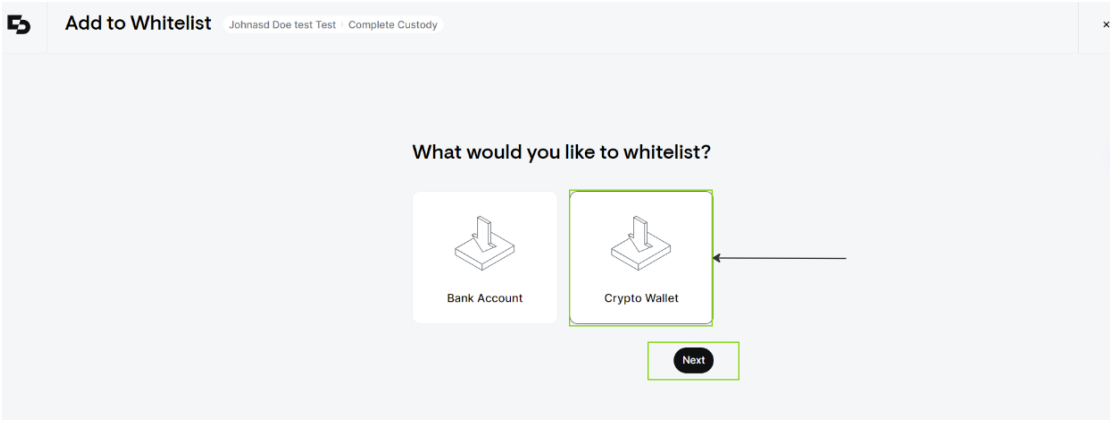
1. Navigate to the **"Whitelist"** tab at the bottom of the left panel.



2. Choose **"Crypto Wallet,"** then click on the **"+ Add Wallet"** icon.

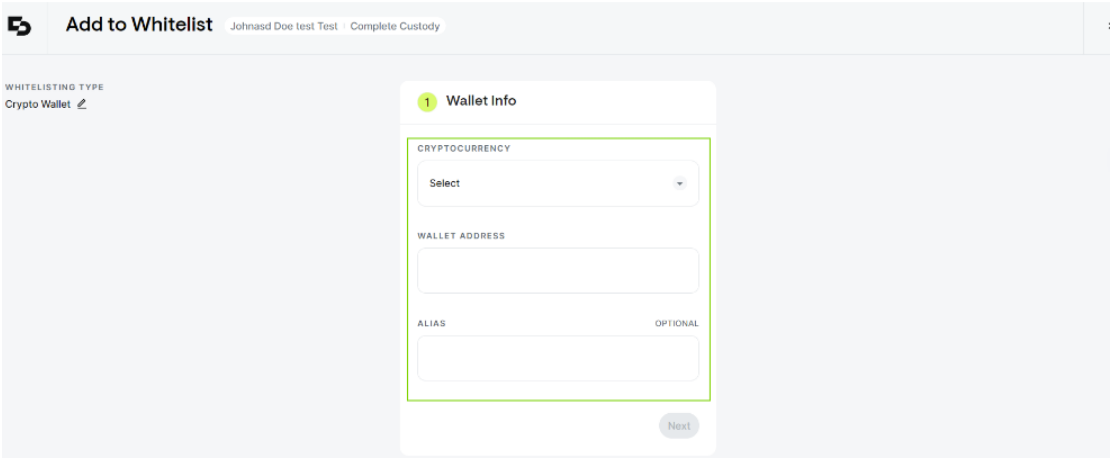


3. Select **"Crypto Wallet"** and click the **"Next"** button to proceed.



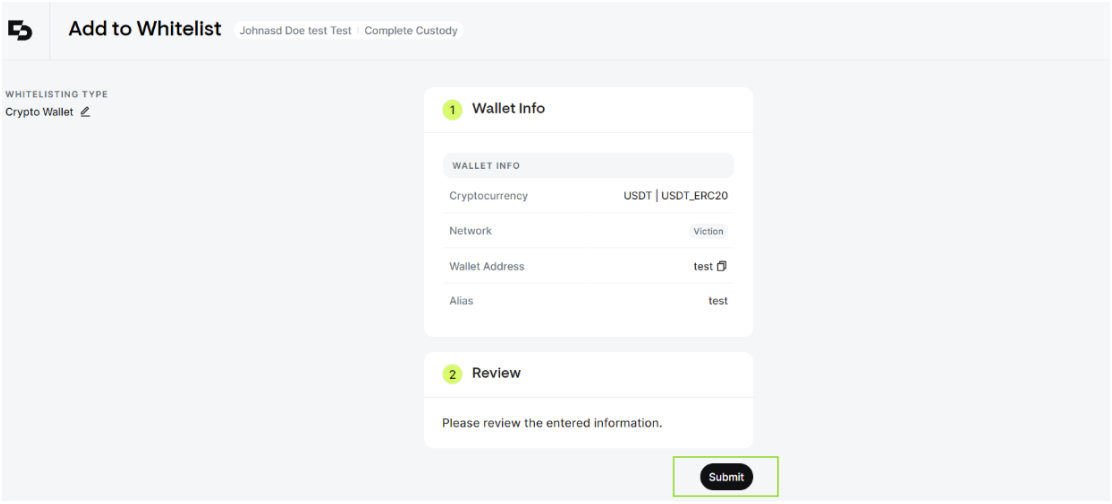
4. In the Wallet Info screen:

- Cryptocurrency: Select the cryptocurrency you want to whitelist
- Wallet Address: Enter your wallet address
- Alias: Optionally, you may give the wallet address an Alias.



5. Click **"Next"** to proceed.

6. Review the wallet information you provided in the previous step and review the disclaimer. Click **"Submit"** to proceed.



Once the whitelisted wallet is verified, it will appear in the dropdowns when creating an instruction within the portal.

Note

If the status is canceled or pending for ***more than 2 business days****, please contact us at* ***cs@1stdigital.com****.*

*We are always looking to improve our service offering. I****f the cryptocurrency you are looking for does not show in our drop down list, please contact cs@1stdigital.com.***