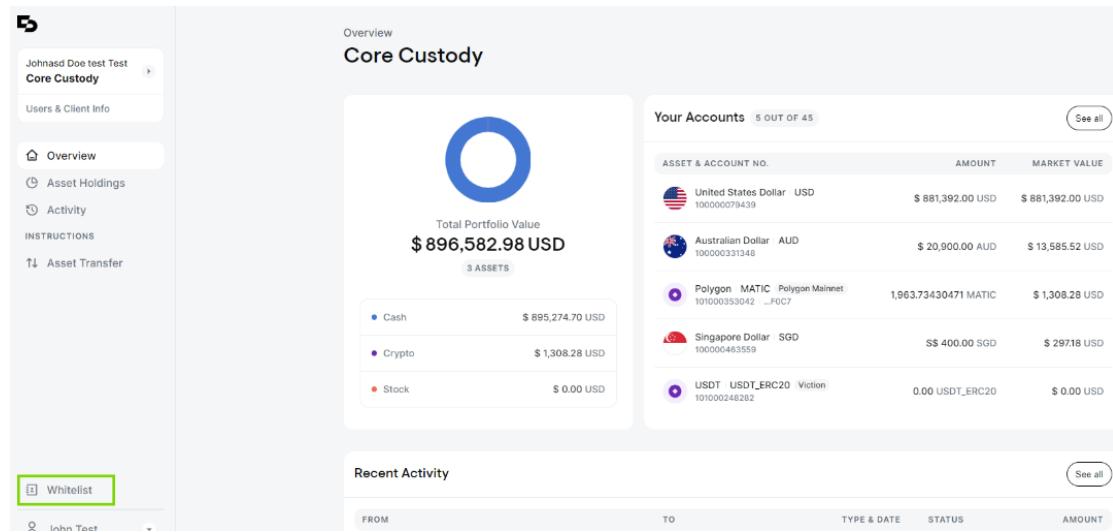


Whitelist a Crypto Wallet

sara li - 2026-01-09 - [Asset Account Management](#)

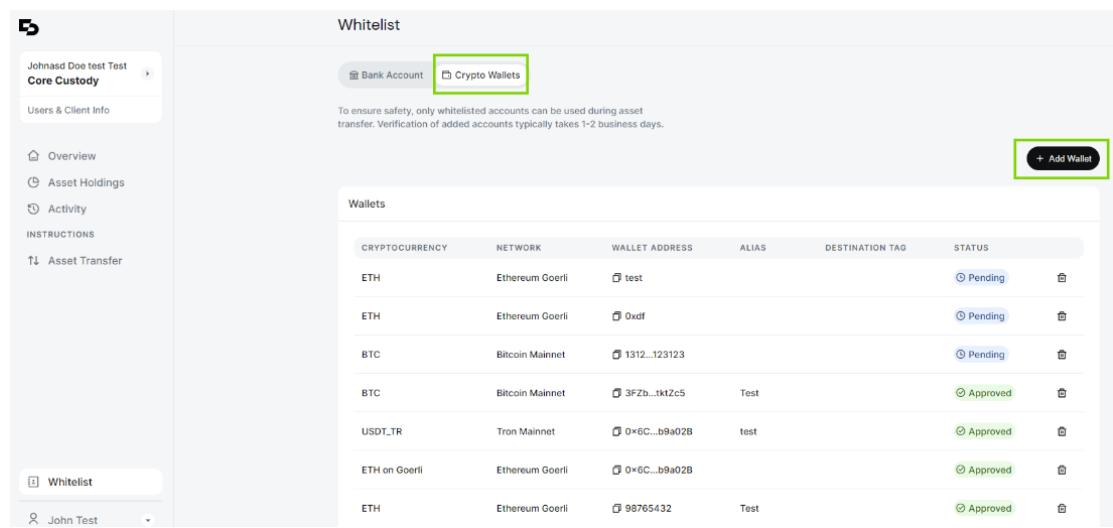
Before initiating any transfer instructions within the portal, please ensure that the crypto wallet addresses are whitelisted. The process for whitelisting crypto wallets usually takes 1-2 business days. First Digital impose a minimum 24-hour cooling off period before any wallet is whitelisted.

1. Navigate to the "**Whitelist**" tab at the bottom of the left panel.



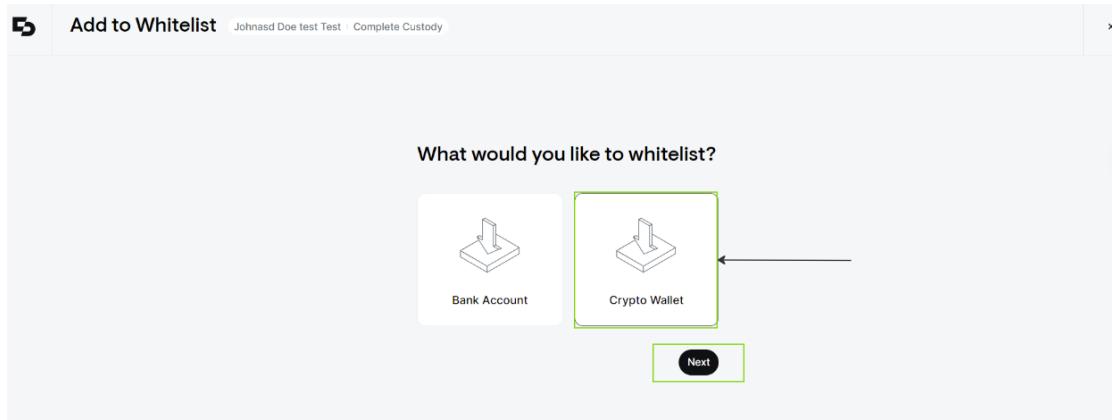
The screenshot shows the Core Custody Overview page. The left sidebar has a 'Whitelist' tab selected, highlighted with a green box. The main content area displays the total portfolio value of \$896,582.98 USD, broken down into Cash (\$895,274.70 USD), Crypto (\$1,308.28 USD), and Stock (\$0.00 USD). To the right, there is a table titled 'Your Accounts' showing five entries: United States Dollar (USD), Australian Dollar (AUD), Polygon (MATIC), Singapore Dollar (SGD), and USDT (USDT_ERC20). Each entry includes the asset name, account number, amount, and market value.

2. Choose "**Crypto Wallet**," then click on the "**+ Add Wallet**" icon.



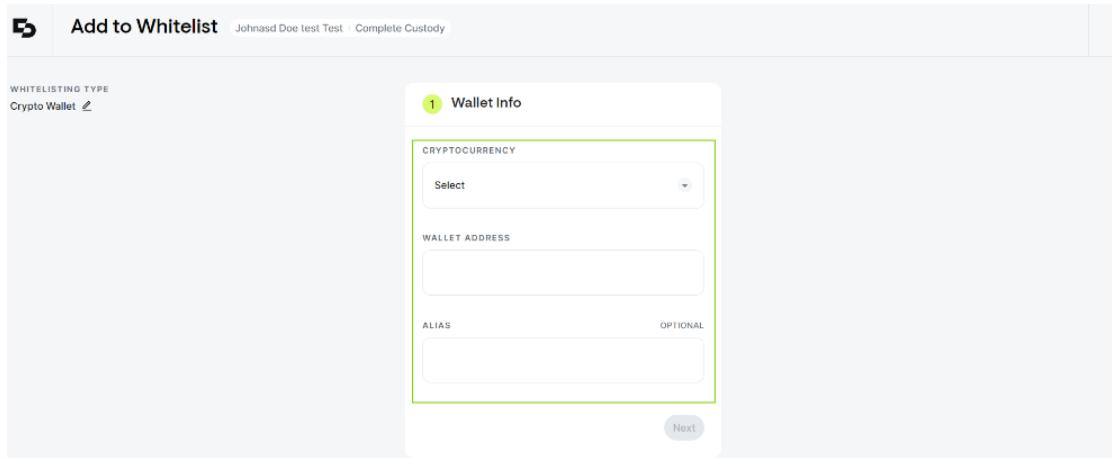
The screenshot shows the Whitelist page. The left sidebar has a 'Whitelist' tab selected, highlighted with a green box. The main content area has a 'Crypto Wallets' tab selected, also highlighted with a green box. A note at the top states: 'To ensure safety, only whitelisted accounts can be used during asset transfer. Verification of added accounts typically takes 1-2 business days.' Below this is a table titled 'Wallets' showing various crypto wallets with their details: CRYPTOCURRENCY, NETWORK, WALLET ADDRESS, ALIAS, DESTINATION TAG, and STATUS. The '+ Add Wallet' button is located at the bottom right of the table, highlighted with a green box.

3. Select "**Crypto Wallet**" and click the "**Next**" button to proceed.



4. In the Wallet Info screen:

- Cryptocurrency: Select the cryptocurrency you want to whitelist
- Wallet Address: Enter your wallet address
- Alias: Optionally, you may give the wallet address an Alias.



5. Click "Next" to proceed.

6. Review the wallet information you provided in the previous step and review the disclaimer. Click "Submit" to proceed.

The screenshot shows a user interface for adding a wallet to a whitelist. At the top, there is a logo and the text "Add to Whitelist" followed by a user identifier "JohnasD Doe test Test : Complete Custody".

1 Wallet Info

WALLET INFO	
Cryptocurrency	USDT USDT_ERC20
Network	Viction
Wallet Address	test
Alias	test

2 Review

Please review the entered information.

Submit

Once the whitelisted wallet is verified, it will appear in the dropdowns when creating an instruction within the portal.

Note

*If the status is canceled or pending for **more than 2 business days**, please contact us at cs@1stdigital.com.*

*We are always looking to improve our service offering. If the **cryptocurrency you are looking for does not show in our drop down list**, please contact cs@1stdigital.com.*