

Whitelist a Crypto Wallet

sara li - 2024-11-21 - Asset Account Management

Before initiating any transfer instructions within the portal, please ensure that the crypto wallet addresses are whitelisted. The process for whitelisting crypto wallets usually takes 1-2 business days. First Digital impose a minimum 24-hour cooling off period before any wallet is whitelisted.

1. Navigate to the "**Whitelist**" tab at the bottom of the left panel.
2. Choose "**Crypto Wallet**," then click on the "+ **Add Wallet**" icon.
3. Select "**Crypto Wallet**" and click the "**Next**" button to proceed.
4. In the Wallet Info screen:
 - Cryptocurrency: Select the cryptocurrency you want to whitelist
 - Wallet Address: Enter your wallet address
 - Alias: Optionally, you may give the wallet address an Alias.
5. Click "**Next**" to proceed.
6. Review the wallet information you provided in the previous step and review the disclaimer. Click "**Submit**" to proceed.

Once the whitelisted wallet is verified, it will appear in the dropdowns when creating an instruction within the portal.

Note

*If the status is canceled or pending for **more than 2 business days**, please contact us at **cs@1stdigital.com**.*

*We are always looking to improve our service offering. **If the cryptocurrency you are looking for does not show in our drop down list, please contact cs@1stdigital.com.***