

Create Manual Transfer-In Instruction

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Users need to submit a crypto deposit instruction with First Digital before the team proceed with it and to have the asset available in your account.

1. Go to Asset Transfer and click on **Transfer-In**.
1. Select a cryptocurrency and fill out the remaining fields before you click on **Submit**.
1. Review the instruction and click on **Confirm**.
2. You will now see the instruction in the overview with a **Status**. The instruction will go through a review phase (Initiated) before it will be completed. For each instruction, there is an **Action** item and you cancel the instruction (x icon).

Important:

Please keep in mind that for every **crypto deposit**, our Customer Success Team will contact you to ask for sender/recipient name, purpose and source of fund before processing the instruction.

If you cannot locate the token within the dropdown list, please contact our Customer Success Team or submit a ticket via Helpdesk.