How to Find Your Unique Client Number in the Client Portal?
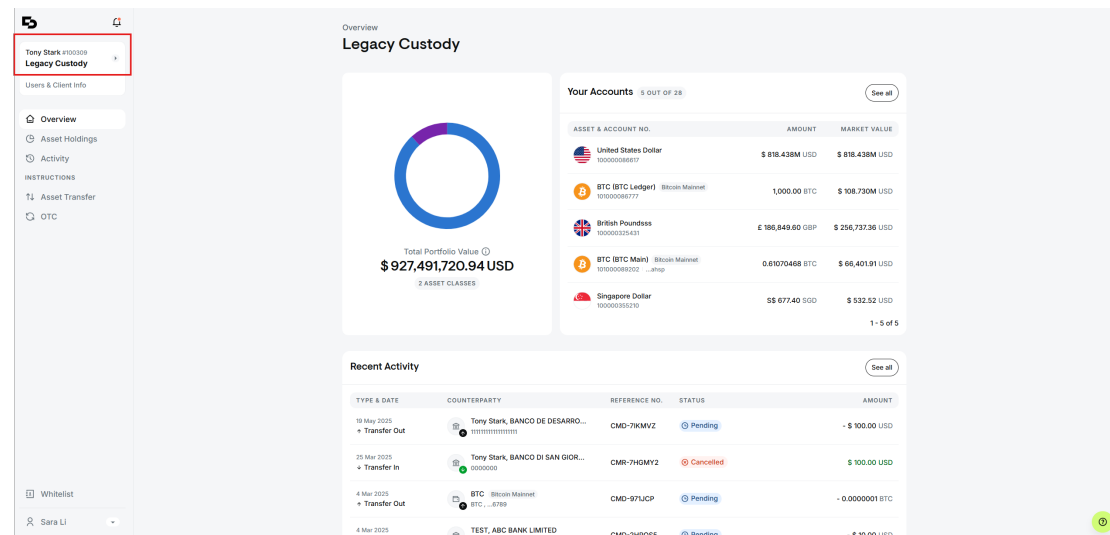
sara li - 2026-01-08 - Client Portal Next Gen

Each FDT client is assigned a unique client number during onboarding. You can easily find this number within your Client Portal account.

To locate your client number on the landing page:

1. Log in to the Client Portal.

2. On the landing page, you'll see an info card at the top left corner of the screen.

3. Your unique client number will be displayed there.

To locate your client number under the "Users & Client Info" tab:

1. Click on the "Users & Client Info" tab on the left-hand menu.

2. Your client number will appear beneath your name or your company's name.

Tony Stark #100309
Legacy Custody

Users & Client Info

- ⌂ Overview
- ⏱ Asset Holdings
- ⏱ Activity

INSTRUCTIONS

- ⇅ Asset Transfer
- ⟳ OTC

- ▤ Whitelist

- ⌂ Sara Li ▾

👤 Authorized users ▫ Client info

Tony Stark
#100309

This is information about your company. If you would like to make any
changes, please contact our client services team

BUSINESS REGISTRATION

Registration Number	C123904
Date	7 Dec 2012
Country	Hong Kong

CONTACT

Email	ladvized1968@fieckens.hu
Phone	+852 80088008

ADDRESS

Registered Address	Test Building 88/F Central, Hong Kong Island Hong Kong
Operating Address	Test Building 88/F Central, Hong Kong Island Hong Kong
Tax Residency	Hong Kong
TIN	A123456789