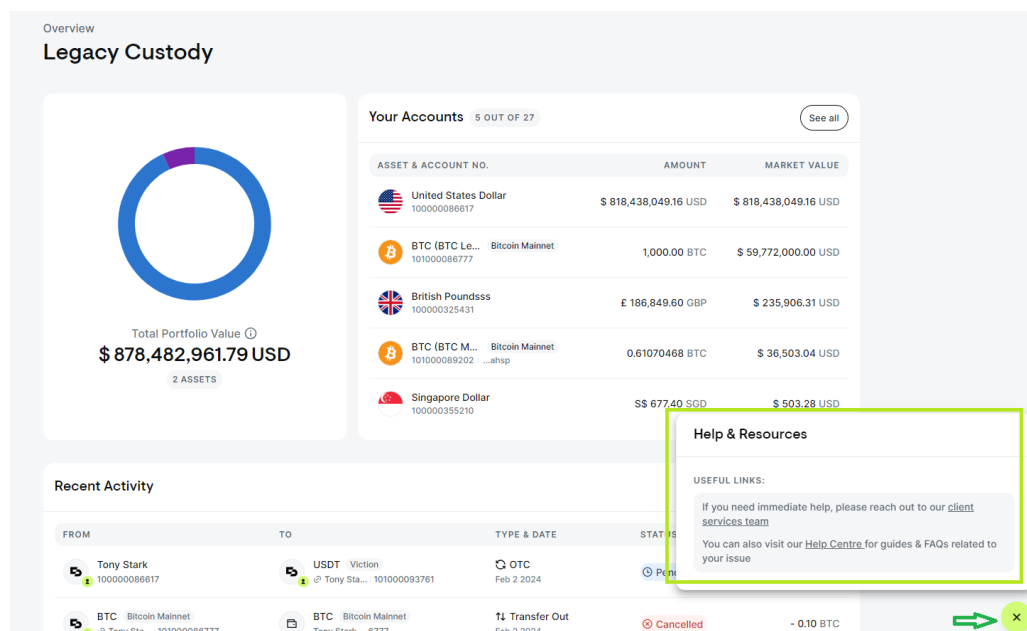


## Customer Support

sara li - 2024-05-24 - [Client Portal Next Gen](#)

At First Digital, ensuring your satisfaction is our priority. There are various ways for you to reach our support team.

1. Navigate to the bottom right of the portal and contact our Client Service team via a direct link to our CS email.
2. Navigate to the bottom right of the portal to visit our Help Centre portal via a direct link, and if further assistance is needed, raise a ticket via the blue helpdesk bubble at the bottom right.



The screenshot displays the 'Legacy Custody' section of the First Digital Client Portal. It features a donut chart representing the 'Total Portfolio Value' of \$878,482,961.79 USD, based on 2 assets. Below this, a table titled 'Your Accounts' (5 out of 27) lists various assets and their market values. A 'Help & Resources' bubble is visible in the bottom right corner, containing links to the client services team and the Help Centre.

ASSET & ACCOUNT NO.	AMOUNT	MARKET VALUE
United States Dollar 100000086617	\$ 818,438,049.16 USD	\$ 818,438,049.16 USD
BTC (BTC Le... Bitcoin Mainnet: 101000086777	1,000.00 BTC	\$ 59,772,000.00 USD
British Poundsss 100000325431	£ 186,849.60 GBP	\$ 235,906.31 USD
BTC (BTC M... Bitcoin Mainnet: 101000089202 ...ahsp	0.61070468 BTC	\$ 36,503.04 USD
Singapore Dollar 100000355210	S\$ 677.40 SGD	\$ 503.28 USD

**Help & Resources**

USEFUL LINKS:

If you need immediate help, please reach out to our [client services team](#).

You can also visit our [Help Centre](#) for guides & FAQs related to your issue.

3. Contact us directly via email at [cs@1stdigital.com](mailto:cs@1stdigital.com).