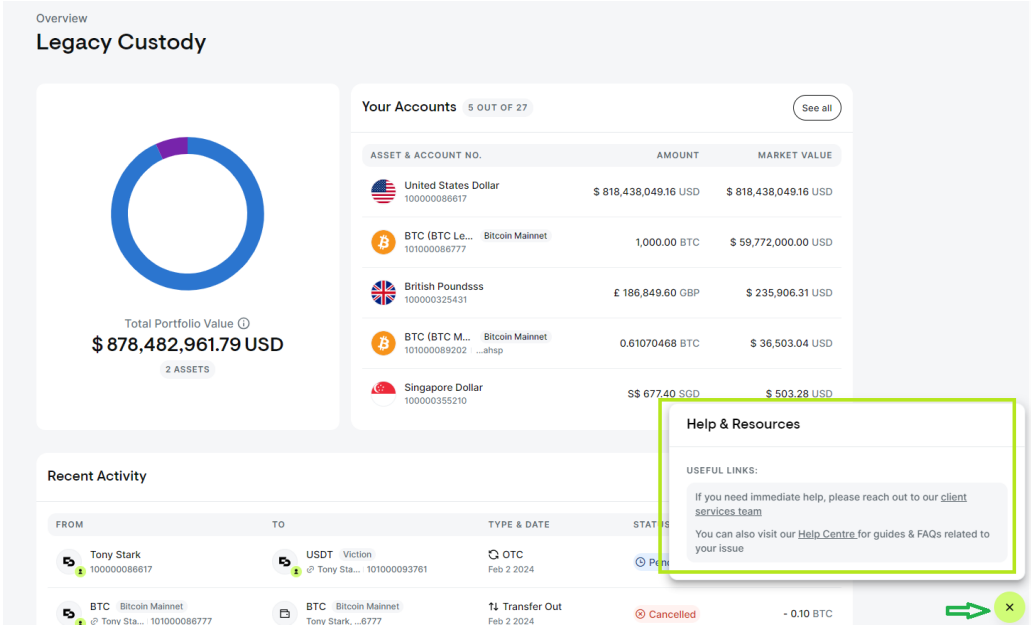
Customer Support

sara li - 2024-05-24 - Client Portal Next Gen

At First Digital, ensuring your satisfaction is our priority. There are various ways for you to reach our support team.

1. Navigate to the bottom right of the portal and contact our Client Service team via a direct link to our CS email.

2. Navigate to the bottom right of the portal to visit our Help Centre portal via a direct link, and if further assistance is needed, raise a ticket via the blue helpdesk bubble at the bottom right.



3. Contact us directly via email at cs@1stdigital.com.