5 First Digital

Knowledgebase > Managing your Assets > Fiat Instructions > Create Withdrawal Instruction

Create Withdrawal Instruction Winnie Yuen - 2024-02-02 - Fiat Instructions

Users need to submit a withdrawal instruction with First Digital before the team can proceed with it. Withdrawals usually refer to First Party transactions only. For 3rd Party transactions, please refer to our guide <u>Create Payment Instruction</u>.

1. Go to Instructions and click on **Transfer-Out**.

Dashboard	Asset Transfer 🗸 🗸	Services \vee	Invite Clients	SL
	Transfer-In			
	Transfer-Out			
	Third Party Transfer	r-In		
	RSN Transfer	Ł		

1. You will see an overview of your withdrawals and click on New Transfer-Out.

Hor	ne > Asset Transfer > Trans	fer-Out					
Т	ransfer-Out						New Transfer-Out
Ca	sh						Ŷ
_	All Scheduled						
	Date Created	Reference	From Account	To Account	Amount	Status	Action
	2023 Oct 20 09:12 PM	CMD-DEGZNL	Legacy Custody 10000086617	ABC BANK LIMITED 01299129888	24.00 USD	Cancelled	1
Cr	All Scheduled						÷
	Date Created	Reference	From Account	To Account	Amount	Status	Action
	2023 Jul 14 03:30 PM	CMD-H1YCOC	Legacy Custody 101000089202	123123123 D	0.02000000 BTC	Cancelled	
	2023 Jul 14 03:02 PM	CMD-9ULX76	Legacy Custody 101000089202	123123123 🗘	0.05000000 BTC	Cancelled	1

 A pop up will appear and select the currency and fill out the information. Click on Next to proceed.

Transfer-Out

United States Dollar USD	>
From Account	
Select From Account	×
To Account	
Select To Account	`
Intermediary Bank	
	`



×

1. In the second step, enter the amount and add supporting information. Click **Next** to proceed.

Transfer-Out

Enter Transfer-Out Amount	
Available Balance: 818,432,147.16 USD	
Instruction Notes (Optional)	
Enter Instruction Notes	
	0
Schedule the Instruction ③	
O Create an Instruction Now	
O Schedule for Later	



1. Review your withdrawal instruction and click **Submit** to confirm the instruction.

Create an Instruction Nov
Create an Instruction Nov
Create an Instruction Nov
Legacy Custod
1000008661
ABC BANK LIMITE
0129912988
TES
United States Dollar (USE
100.00 US
0.00 US

1. You will now see the instruction in the overview with a **Status**. The instruction will go

through a review phase (Pending Receipt) before it will be completed. For each instruction, there are **Action** items and you can view details (eye icon) or cancel the instruction (x icon).

e > Asset Transfer > Tr	ransfer-Out	S Ins	struction submitted successfully! u will receive an email update			
ansfer-Ou	ıt					New Transfer-Out
h						Ł
All Scheduled						
Date Created	Reference	From Account	To Account	Amount	Status	Action
2024 Feb 02 11:41 AM	CMD-QOECBR	Legacy Custody 100000086617	ABC BANK LIMITED 01299129888	100.00 USD	Initiated	:
2023 Oct 20 09:12 PM	CMD-DEGZNL	Legacy Custody 100000086617	ABC BANK LIMITED 01299129888	24.00 USD	Cancelled	:

Important:

Processing time for withdrawals are 2 business days but delays can occur due to incomplete instruction information or receiving bank request additional KYC documents.

If you cannot locate the currency within the dropdown list, please contact our Customer Success Team or submit a ticket via Helpdesk.