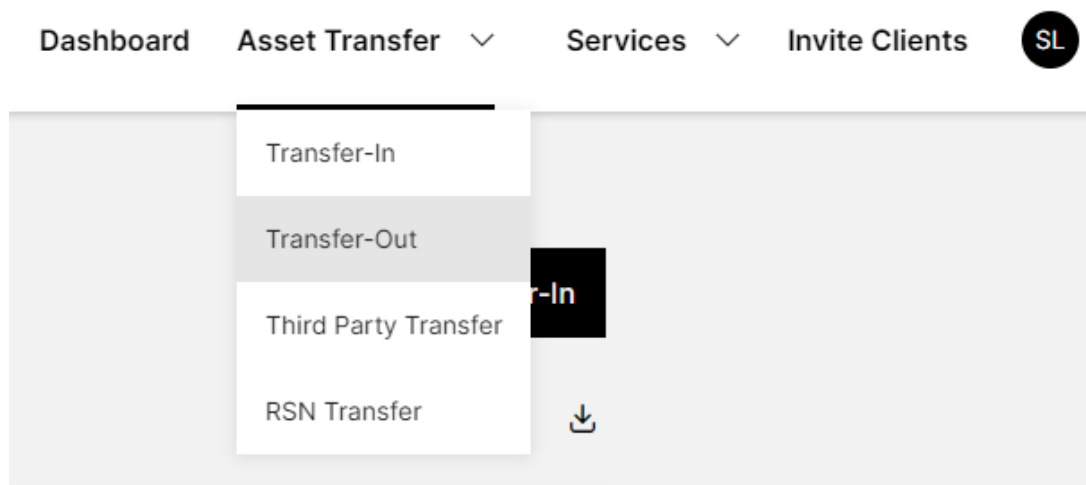


Create Withdrawal Instruction

Winnie Yuen - 2024-02-02 - Fiat Instructions

Users need to submit a withdrawal instruction with First Digital before the team can proceed with it. Withdrawals usually refer to First Party transactions only. For 3rd Party transactions, please refer to our guide [Create Payment Instruction](#).

1. Go to Instructions and click on **Transfer-Out**.



1. You will see an overview of your withdrawals and click on **New Transfer-Out**.

Home > Asset Transfer > Transfer-Out

Transfer-Out

New Transfer-Out

Cash

All

Scheduled

Date Created	Reference	From Account	To Account	Amount	Status	Action
2023 Oct 20 09:12 PM	CMD-DEGZNL	Legacy Custody 100000086617	ABC BANK LIMITED 01299129888	24.00 USD	Cancelled	⋮

Crypto

All

Scheduled

Date Created	Reference	From Account	To Account	Amount	Status	Action
2023 Jul 14 03:30 PM	CMD-HIYCOC	Legacy Custody 101000089202	123123123	0.02000000 BTC	Cancelled	⋮
2023 Jul 14 03:02 PM	CMD-9ULX76	Legacy Custody 101000089202	123123123	0.05000000 BTC	Cancelled	⋮

1. A pop up will appear and select the currency and fill out the information. Click on **Next** to proceed.

Transfer-Out

×

1

Currency

United States Dollar

USD

×

2

From Account

Select From Account

▼

3

To Account

Select To Account

▼

Intermediary Bank

N/A

▼

Cancel

Next

1. In the second step, enter the amount and add supporting information. Click **Next** to proceed.

Transfer-Out



✓

Transfer-Out Amount

Enter Transfer-Out Amount

2

Available Balance: 818,432,147.16 USD

Instruction Notes *(Optional)*

Enter Instruction Notes

0 / 100

3

Schedule the Instruction ?

☐ Create an Instruction Now

☐ Schedule for Later

Back

Next

1. Review your withdrawal instruction and click **Submit** to confirm the instruction.

Transfer-Out



✓

Confirmation

Please review your transfer-out instruction

✓

Schedule the Instruction

Create an Instruction Now

3

From Account:

Service Entity

Legacy Custody

Service Account No.

100000086617

To Account:

Bank Name

ABC BANK LIMITED

Bank Account No.

01299129888

Account Holder Name

TEST

Currency

United States Dollar (USD)

Amount

100.00 USD

Estimated Transaction Fee ?

0.00 USD

Back

Submit

By clicking "Submit" you agree to our [disclaimer](#).

1. You will now see the instruction in the overview with a **Status**. The instruction will go

through a review phase (Pending Receipt) before it will be completed. For each instruction, there are **Action** items and you can view details (eye icon) or cancel the instruction (x icon).

Home > Asset Transfer > Transfer-Out

Instruction submitted successfully!
You will receive an email update

Transfer-Out

New Transfer-Out

Cash

All

Scheduled

Date Created	Reference	From Account	To Account	Amount	Status	Action
2024 Feb 02 11:41 AM	CMD-QOECBR	Legacy Custody 100000086617	ABC BANK LIMITED 01299129888	100.00 USD	Initiated	⋮
2023 Oct 20 09:12 PM	CMD-DEGZNL	Legacy Custody 100000086617	ABC BANK LIMITED 01299129888	24.00 USD	Cancelled	⋮

Important:

Processing time for withdrawals are **2 business days** but delays can occur due to incomplete instruction information or receiving bank request additional KYC documents.

If you cannot locate the currency within the dropdown list, please contact our Customer Success Team or submit a ticket via Helpdesk.