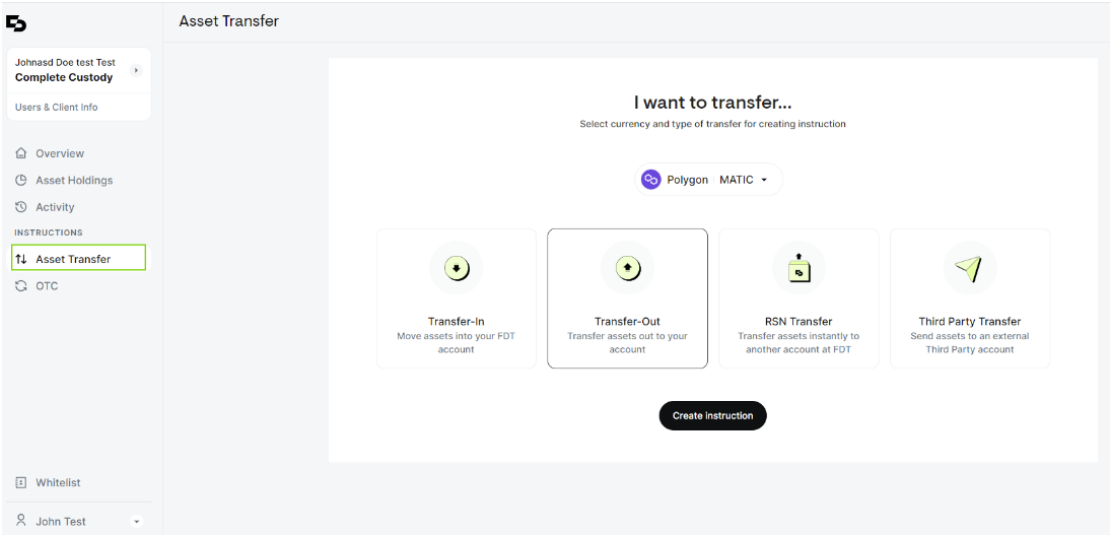
Create Transfer-Out (Crypto) Instructions

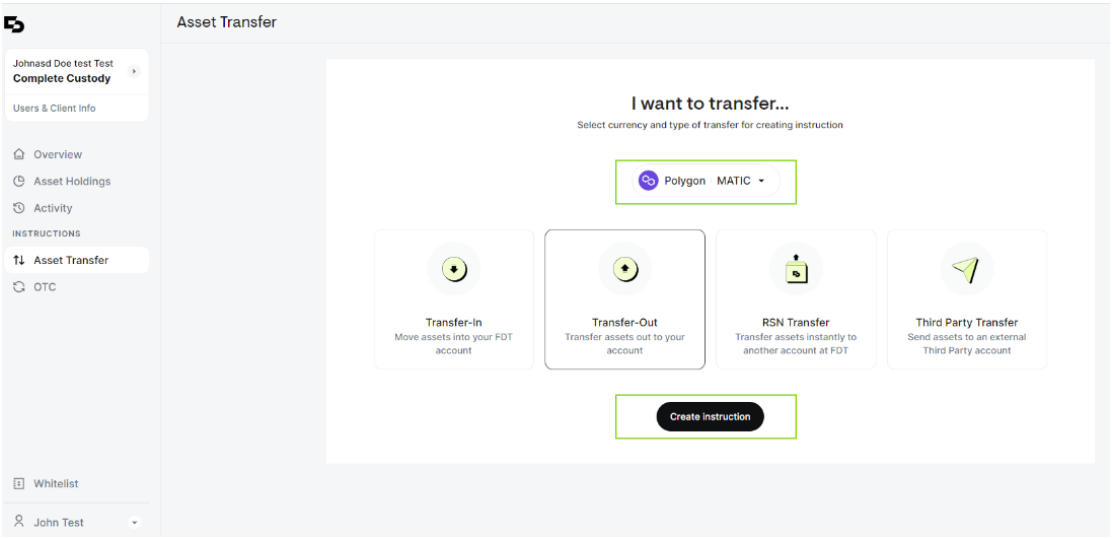
sara li - 2026-11-23 - Digital Asset Instructions

To initiate a payment/transfer of crypto assets, follow these steps in the Portal:

1. Navigate to the **"Asset Transfer"** tab on the left panel.



2. Select a digital currency from the dropdown menu at the top. Then, choose **"Transfer-Out"** and click on the **"Create Instruction"** button.

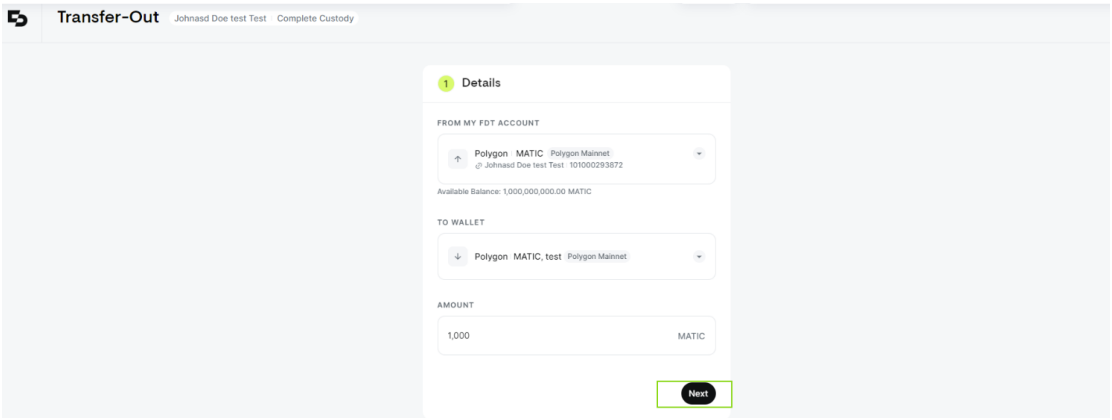


3. Complete the required fields:

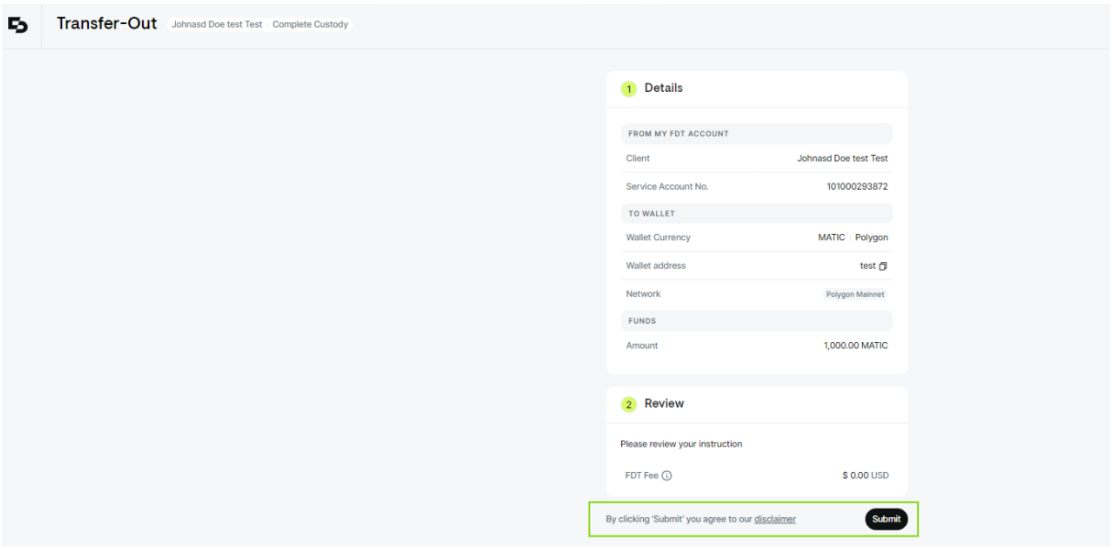
- **From my FDT Account:** Choose the First Digital account you would like to transfer assets from
- **To Wallet:** Choose from your list of whitelisted crypto wallet addresses

- **Amount:** Enter the desired transfer amount.

Click on the **"Next"** to proceed.



4. Review the details of your instruction to ensure information accuracy and review our disclaimer. Click on **"Submit"** to proceed.



5. A summary of the instruction created will be displayed, and the initial instruction status will be shown as **"Initiated"**

Warning

The cut-off time to process the crypto transfer-out instructions is 5:30 pm HKT. Any instructions created after 5:30 pm HKT in the Client Portal will be processed the following business day.

In case if you are unable to locate the wallet address in the dropdown list, please contact our Customer Services Team via cs@1stdigital.com