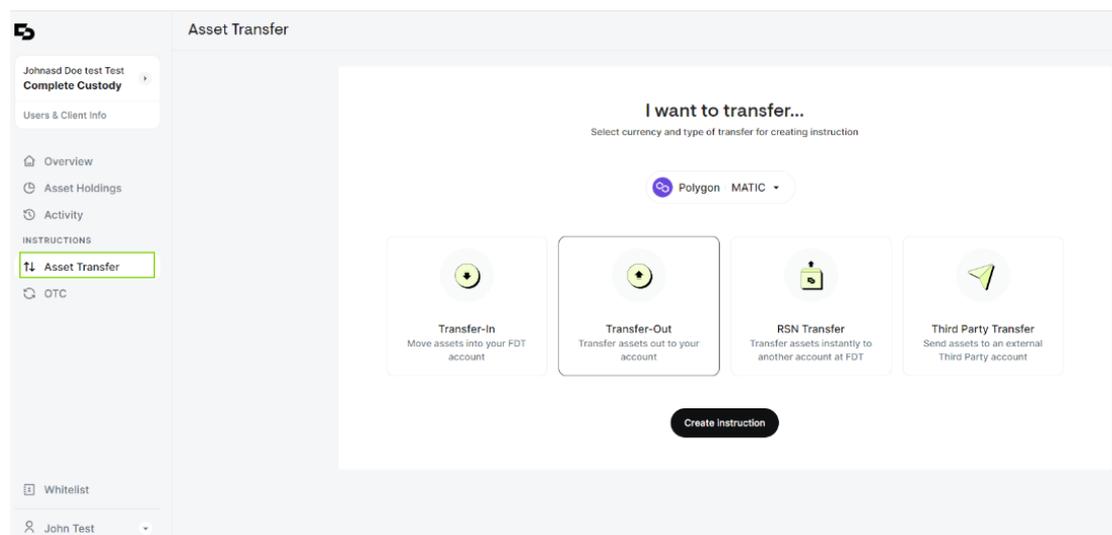


Create Transfer-Out (Crypto) Instructions

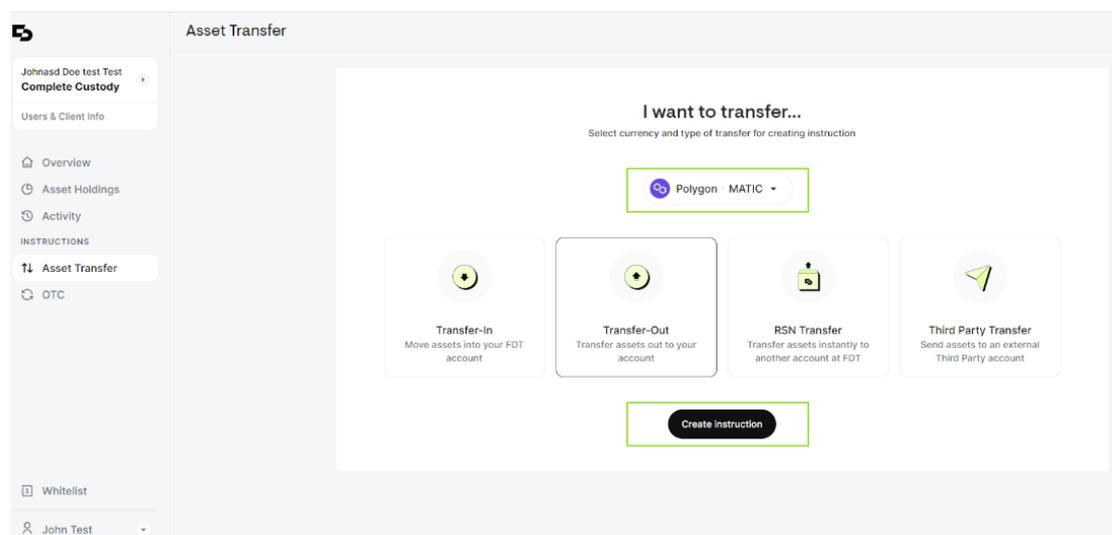
sara li - 2026-05-20 - [Digital Asset Instructions](#)

To initiate a payment/transfer of crypto assets, follow these steps in the Portal:

1. Navigate to the **"Asset Transfer"** tab on the left panel.



2. Select a digital currency from the dropdown menu at the top. Then, choose **"Transfer-Out"** and click on the **"Create Instruction"** button.



3. Complete the required fields:

- **From my FDT Account:** Choose the First Digital account you would like to transfer assets from
- **To Wallet:** Choose from your list of whitelisted crypto wallet addresses

- **Amount:** Enter the desired transfer amount.

Click on the "Next" to proceed.

The screenshot shows a web interface for a 'Transfer-Out' transaction. At the top, there's a header with a logo and the text 'Transfer-Out Johnasd Doe test Test Complete Custody'. The main content area is titled '1 Details'. Under 'FROM MY FDT ACCOUNT', there's a dropdown menu showing 'Polygon MATIC Polygon Mainnet' and 'Johnasd Doe test Test 101000293872'. Below this, it says 'Available Balance: 1,000,000,000.00 MATIC'. Under 'TO WALLET', there's another dropdown menu showing 'Polygon MATIC, test Polygon Mainnet'. Under 'AMOUNT', there's a text input field with '1,000' and a unit selector set to 'MATIC'. A 'Next' button is located at the bottom right of the form, highlighted with a green border.

4. Review the details of your instruction to ensure information accuracy and review our disclaimer. Click on "Submit" to proceed.

The screenshot shows the 'Review' step of the 'Transfer-Out' process. The header is the same as in the previous screenshot. The main content area is titled '2 Review'. It contains a summary of the transaction details in a table-like format. The 'FROM MY FDT ACCOUNT' section shows 'Client: Johnasd Doe test Test' and 'Service Account No.: 101000293872'. The 'TO WALLET' section shows 'Wallet Currency: MATIC Polygon', 'Wallet address: test', and 'Network: Polygon Mainnet'. The 'FUNDS' section shows 'Amount: 1,000.00 MATIC'. Below this, there's a section for 'FDT Fee' which is '\$ 0.00 USD'. At the bottom, there's a disclaimer: 'By clicking 'Submit' you agree to our disclaimer.' and a 'Submit' button, both highlighted with a green border.

5. A summary of the instruction created will be displayed, and the initial instruction status will be shown as "Initiated"

Warning

The cut-off time to process the crypto transfer-out instructions is 5:30 pm HKT. Any instructions created after 5:30 pm HKT in the Client Portal will be processed the following business day.

In case if you are unable to locate the wallet address in the dropdown list, please contact our Customer Services Team via cs@1stdigital.com